

Advocate For You

Advocate For You Purpose

Our sole purpose is to take the complex and make it SIMPLE. We provide the environment for people to easily understand the complex healthcare system, their insurance benefits and what they cover, creating savings in both time and money. It's an environment where you and your employees can stay focused on what matters most and experience the value of the benefits you provide them.

Advocate For You Experience

When you partner with us, you will have a dedicated team of people who will always be there to serve you and your employees. Whether it's a claim issue, needing to know which providers are in network, or billing issues our experienced advocates will develop a personal relationship with the individual to understand what the need is and connect them to the necessary resources and tools to help the individual make informed decisions. From *start to finish*, our advocates will walk with you, your employees, insurance carriers and healthcare providers.

Our Advocates

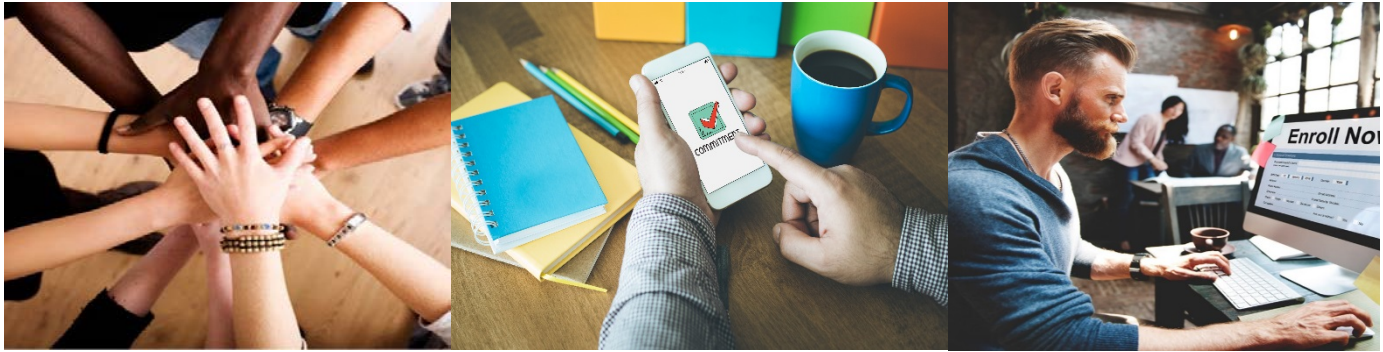
- Know the healthcare system and understand the process
- Coordinate between the individual, insurance carriers, employer & healthcare providers, connecting all the work required to guide individuals through every detail of their benefits
- Explain options and provide solutions in an easy to understand way
- Reduce stress and worry for individuals allowing them to focus on their work and family
- Partner with your Human Resources department and act as an extension of them to ease the burden of administrative tasks on their plate

With Advocate for You, individuals have a trusted partner to help them navigate their own personal path through the healthcare system. We take a purpose driven approach to well-being and are dedicated to taking care of our clients, their members and families.

One call, many services. Our Advocates are just a call away.

Call us at 866-526-6581 to speak with our friendly and knowledgeable team.

We are available Monday – Friday 8:00 a.m. to 5:00 p.m. CST.



Advocate For You

The Advocate For You solution includes:

Benefit Advocate – Assist individuals with understanding of their benefits and what they cover, answering benefit questions, handling communication and problem resolution with insurance carriers

Claims Advocate – Provide expert assistance with filing of claims, claim denials, out-of-pocket responsibilities, pre-authorization, coordination of benefits, and understanding explanation of benefits

Care Advocate – Help with coordination of care and provider options, provide guidance and/or referrals to health care considerations facing retirees/pre-retirees and transition assistance to live with intention and purpose

Enroll Advocate – Provide assistance with open enrollment and life changing events that prompt the need for special services

Savings Advocate – Provide assistance to help individuals save time and money by negotiating uncovered or out-of-pocket medical bills, insurance plan alternatives and providing medical billing audits and reviews

Medicare Advocate – Provide education around how Medicare interacts with employer sponsored plans, coordination of benefits, assist with eligibility and the enrollment process

Community Advocate – Coordinate & connect to partnerships available to assist in areas of need

Healthcare Reform Advocate – Help consumers understand the new health insurance options available and connect to relevant assistance programs

Patient Advocacy Department
Toll Free 866.526.6581
Phone 515.453.9468
Fax 515.453.9472

For general questions related to your benefits:
Advocate@BenefitSourceInc.com

To report new hires, changes to enrollment or terminations:
Enrollment@BenefitSourceInc.com