

Ryzer Registration - Tips & Tricks

Over the last couple of years we have taken in feedback from parents on Ryzer camp registration. We have created this page to help you in the process.

Prior to Registration -

- <u>First time registration</u> create account here: https://ryzer.com/login/signup/
 - Add your child's/children's profile to Ryzer to make registration easier/faster.
- Already registered login here: https://ryzer.com/login/
 - Forgot password: go here https://ryzer.com/login/forgotpassword/
 - **REMEMBER** this password as this is how you will find receipts, registrations (past and present), camp info, etc.
- Verify or set up child/children's **PROFILE** info.
- Verify ACCOUNT SETTINGS in top right corner drop down.
 - Verify email/phone, etc to make sure Ryzer and camp instructors can communicate with you regarding camps - reschedules, weather related, emergency, etc.
 - Set up a credit/debit card under payment methods to make check out quicker.

Tips for Registration -

- Ryzer does not hold the registration for the camp in the cart it is only held once you complete the registration by making payment.
 - We know some camps sell out faster or have limited spots.
 - Fully complete registration (payment complete) for high demand camps first.
 - Most athletic camps do not have capacity limits these can be registered for after the high demand camps.

Waitlists:

- If a camp is full, please register for the waitlist of the time/date of the camp you want.
 - No payment required for waitlists.
- If a spot becomes available DMC will reach out regarding using the contact info in Ryzer.

• After Registration -

- O How do I see my registrations (past and present)?
 - Login here: https://ryzer.com/login/
 - Click on the child's profile you would like to view (right top corner dropdown).
 - Go to their **DASHBOARD** and click on **MY EVENTS**.
 - This will show you all current and past registrations.
- You should receive a WELCOME EMAIL and REGISTRATION CONFIRMATION EMAIL right after the registration is processed. Please check your junk/spam folders.
 - Direct all questions regarding camps you have registered for to camp instructors listed in the welcome email and on the website: https://ryzer.com/login/
- o How do I see my payments/receipts?
 - There is a receipt icon on the top right corner that you can click on to access all of your past and present receipts.