

# Ryzer Registration - Tips & Tricks

Over the last couple of years we have taken in feedback from parents on Ryzer camp registration. We have created this page to help you in the process.

### • Prior to Registration -

- First time registration create account here: <a href="https://ryzer.com/login/signup/">https://ryzer.com/login/signup/</a>
  - Add your child's/children's profile to Ryzer to make registration easier/faster.
- Already registered login here: <a href="https://ryzer.com/login/">https://ryzer.com/login/</a>
  - Forgot password: go here <a href="https://ryzer.com/login/forgotpassword/">https://ryzer.com/login/forgotpassword/</a>
  - **REMEMBER** this password as this is how you will find receipts, registrations (past and present), camp info, etc.
- Verify or set up child/children's **PROFILE** info.
- Verify ACCOUNT SETTINGS in top right corner drop down.
  - Verify email/phone, etc to make sure Ryzer and camp instructors can communicate with you regarding camps - reschedules, weather related, emergency, etc.
  - Set up a credit/debit card under payment methods to make check out quicker.

## Tips for Registration -

- Ryzer does not hold the registration for the camp in the cart it is only held once you complete the registration by making payment.
  - We know some camps sell out faster or have limited spots.
    - Fully complete registration (payment complete) for high demand camps first.
    - Most athletic camps do not have capacity limits these can be registered for after the high demand camps.

#### Waitlists:

- If a camp is full, please register for the waitlist of the time/date of the camp you want.
  - No payment required for waitlists.
- If a spot becomes available DMC will reach out regarding using the contact info in Ryzer.

#### • After Registration -

- O How do I see my registrations (past and present)?
  - Login here: https://ryzer.com/login/
  - Click on the child's profile you would like to view (right top corner dropdown).
  - Go to their **DASHBOARD** and click on **MY EVENTS**.
  - This will show you all current and past registrations.
- You should receive a WELCOME EMAIL and REGISTRATION CONFIRMATION EMAIL right after the registration is processed. Please check your junk/spam folders.
  - Direct all questions regarding camps you have registered for to camp instructors listed in the welcome email and on the website:
    www.dmcsevent.com
- O How do I see my payments/receipts?
  - There is a receipt icon on the top right corner that you can click on to access all of your past and present receipts.